ETERNAL HOSPITAL | An Affiliate of Mount Sinai New York

Letter No. EHCC/JPR/2025-26/653

DATE:- 23-04-2026

To,

The ICFAI University
Jaipur, Rajasthan

Sub: Regarding Empanelment of Eternal Hospital (a unit of Eternal Heart Care Centre & Research Institute Pvt. Ltd.), Jaipur

Eternal Hospital Jaipur has consistently endeavoured to provide world-class patient care and maintain the highest standards in healthcare delivery in Rajasthan. With a capacity of **250 beds**, the hospital has emerged as one of the **most preferred multi-specialty healthcare institutions in the state**.

The hospital is the result of the visionary leadership of **Mrs. Manju Sharma** and **Dr. Samin K. Sharma**, a world-renowned Interventional Cardiologist based at **Mount Sinai Hospital, New York, USA**. Their vision to establish a landmark healthcare institution in Jaipur has resulted in Eternal Hospital becoming a comprehensive healthcare centre supported by **expert panels of doctors across multiple specialties, advanced medical technologies, and highly skilled nursing and paramedical teams**.

Affiliations and Accreditations

Eternal Hospital has received several prestigious recognitions and accreditations that reflect its commitment to quality healthcare and international standards.

- **First hospital in India** to receive **JCI Triennial Re-Accreditation under the Joint Commission International (JCI) 8th Edition Standards**, achieving an exceptional score of **9.91/10**, reaffirming its commitment to world-class patient care.
- Maintains a **knowledge-sharing collaboration with Mount Sinai Hospital, New York, USA**, globally renowned for its leading physicians and pioneering research centres.
- Recognized as **India's Preferred Centre for Excellence by the American College of Cardiology**.
- Awarded the **Nursing Excellence Award**, acknowledging the outstanding contribution of the hospital's highly trained nursing and paramedical staff.

Infrastructure and Patient Care Facilities

Eternal Hospital is designed to provide a comfortable and patient-centric healthcare environment. The hospital's **250-bed facility** includes state-of-the-art **Intensive Care Units, economy wards, semi-private rooms, private and deluxe rooms, as well as super-deluxe suite accommodations**.

The hospital infrastructure and technology deployment adhere strictly to **international healthcare standards**. Facilities include **advanced environmental control systems for air and water purification, spacious waiting areas, a fully equipped pharmacy, and comprehensive patient support services** to enhance patient comfort and convenience.

Eternal Hospital also follows stringent protocols for **infection control, environmental protection, biomedical waste management, sewage treatment, and rainwater harvesting**, ensuring responsible and sustainable healthcare practices.

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Technology and Advanced Medical Equipment

Eternal Hospital continues to invest in cutting-edge technology to provide advanced clinical care. The hospital has recently commissioned the **da Vinci Xi® Robotic Surgical System**, representing a major advancement in technology-driven surgical care.

In addition, the hospital is equipped with **advanced Cath Labs and high-end radiological equipment**, including a **256-slice CT scanner, MRI, and modern digital X-ray systems**, enabling precise diagnostics and advanced treatment options for patients.

Key Achievements – 2025

Eternal Hospital achieved several notable milestones in 2025, further strengthening its position as a leading healthcare institution:

145. **Best Multispecialty Private Hospital of Jaipur 2025** – The Week Magazine (Nov 2025).

146. **Best Multispecialty Hospital 2025** – CHRO Asia & World Sustainability Organization (June 2025).

147. **Best Hospital – Medium Healthcare Organization (North Zone)** – CAHO under the ACE Program (April 2025).

148. **Winner – "Lead the Way" Quality Improvement Project** – Association of Operating Room Nurses, Mumbai.

149. **Women Leadership Award 2025** presented to **Mrs. Manju Sharma** at the Rajasthan Leadership Awards by CHRO Asia & World Sustainability Organization.

150. Recognition of the hospital's leadership and medical experts across several prestigious platforms and media forums.

Community Outreach and Health Awareness Initiatives

Eternal Hospital actively contributes to community health through outreach programs, medical partnerships, and awareness initiatives.

- Provided **medical support at 48 major events across Rajasthan**, reaching an audience of over **1 lakh people**. Key engagements included **Official Medical Partner for Rajasthan Royals during IPL 2025, AU Jaipur Cyclothon on World Heart Day, World Brain Day Cyclothon with TRG, Marudhara Half Marathon 2025**.
- Organized **115 health talks** in collaboration with corporates, government offices, and social organizations, engaging over **9,275 participants** and promoting awareness on preventive healthcare.

Commitment to Excellence

Eternal Hospital remains committed to excellence in all aspects of medical care and healthcare delivery. Through continuous investment in **advanced technology, clinical expertise, research collaboration, and community engagement**, the hospital strives to remain a **premier healthcare destination in Rajasthan and North India**. Our mission is to provide **modern, evidence-based medical care with compassion, sensitivity, and respect for the individual needs of patients and their families**, while continuously improving the health and well-being of the communities we serve.

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Annexure I

OPD & IPD Services:

1.49. OPD Services:

The following **special discounts** shall be offered by Eternal Hospital, Jaipur to employees of **The ICFAI University**

and their dependents (spouse, children and parents) on OPD facilities:

- 10% discount on Doctor Consultations
- 10% discount on Pathological Investigations
- 10% discount on Radiological Diagnostics
- 10% discount on OPD Procedures
- 05% discount on Health Packages

1.50. IPD Services:

With regard to Indoor admissions (IPD related services), the employees and Students' **The ICFAI University**

and their dependents (spouse, children and parents) shall be offered:

- 10% discount on the gross IP Bill (excluding Drugs & Consumables, implants, stents, telephone calls, meals, blood processing charges, admission fee, registrations fee etc.) with upper discount limits is Rs. 25000/-
- 5% discount on fixed cost package surgeries.

Note: The discounts are not valid on:

73. Visiting Consultant, Drugs & Consumables, implants, stents, telephone calls, meals, blood processing charges, admission fee, registrations fee etc.
74. Specialized Lab/Radiological Investigations sent to other diagnostic centre/city shall be charged as per actual.
75. Mediclaim policies and payments made through TPA's.

Eternal Hospital-Symbiosis:

Eternal Hospital values relationship with your esteemed organization and shall offer Informative Lectures by Super Specialists in Cardiac, Orthopaedics, Neurosciences etc. on Preventive Medicine absolutely free of charges. This includes:

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Eternal Hospital Super Specialty Centre & Research Institute JAIPUR

- Prevention of Disease
- Disease Management

Eternal Hospital, Jaipur has a team of dedicated doctors and healthcare professionals with expertise in preventive health in various therapeutic areas Lifestyle disease management etc. We strongly believe in preventive health programs for the society at large. We are pleased to offer Health Talks and camps for your employees and their dependents.

Payment Terms & Conditions:

- All OPD and IPD bills (including members and their dependents) are to be paid in Cash.
- To avail discount, the identity card/letter issued from authorised signatory and copy of valid ID proof has to be submitted **at the time of admission or within 24 hours of emergency admission.**
- Exclusion/Inclusion list of Medicines & Consumables shall be applicable as per existing schedule of charges of Eternal Hospital, Jaipur.

Validity:

The agreement is valid till **31/03/2027** which may be renewed after expiry of one year period each time with mutual consent of both the parties.

For continuity of the benefits to employees of **The ICFAI University**

We request you to organize any activity like medical camp/ Health awareness talk within the three months period from the date of signing of this agreement.

For more assistance, you may contact
Mr. Vivek Joshi @ 9337736621 Email ID :- corporate.marketing@eternalheart.org

Looking forward for your kind confirmation on above mentioned facilities and long lasting relationship.

For Eternal Hospital, Jaipur

Eternal Heartcare Centre & Research Institute JAIPUR

For Nitesh Tiwari
Sr. GM - Group Growth Development & Branding
Eternal Hospital, Jaipur

Accepted and agreed.

ICFAI University, Jaipur Registrar

MEMORANDUM OF UNDERSTANDING

FOR

ETERNAL HOSPITAL

FOR

ACADEMIC COOPERATION BETWEEN

AND

THE ICFAI UNIVERSITY JAIPUR

This Memorandum of Understanding (hereinafter referred to as the 'MoU') is made and entered into on this 23rd day of April 2026, and shall remain valid and in force from 23-04-2026 to 22-04-2028.

Eternal Hospital Jaipur has consistently endeavoured to provide world-class patient care and maintain the highest standards in healthcare delivery in Rajasthan. With a capacity of **250 beds**, the hospital has emerged as one of the **most preferred multi-specialty healthcare institutions in the state**.

The hospital is the result of the visionary leadership of **Mrs. Manju Sharma** and **Dr. Samin K. Sharma**, a world-renowned Interventional Cardiologist based at **Mount Sinai Hospital, New York, USA**. Their vision to establish a landmark healthcare institution in Jaipur has resulted in Eternal Hospital becoming a comprehensive healthcare centre supported by **expert panels of doctors across multiple specialties, advanced medical technologies, and highly skilled nursing and paramedical teams**.

And

The ICFAI University Jaipur (hereinafter referred to as IUJ) has been established under The ICFAI University, Jaipur Act, 2011 (Act No. 26 of 2011) passed by Legislative Assembly of Rajasthan. The University has been notified under Notification No. F. 2(26) Vidhi/2/2011 dated September 22, 2011. The University is sponsored by The ICFAI Society - a not-for profit educational society established in 1984. Presently, IUJ runs professional education programmes in Engineering, Pharmacy, Computer Application, Management, Law and Applied and Allied Health Sciences. (hereinafter referred to as "Second Party", company which expression, unless excluded by or repugnant to the subject or context shall include its successors — in-office, administrators and assigns).

Both the organizations have agreed to have such an academic MoU in the mutual interest and for the welfare of the society.

The agreement executed at Jaipur between the **Eternal Hospital** (First Party) and the IUJ (Second Party) undertakes the following:

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Eternal Hospital
JAIPUR

(i) ETERNAL HOSPITAL agrees academic MoU with IUJ, providing clinical observation, training/internship, facility access, supervised by authorised ETERNAL HOSPITAL staff.

(ii) The students, accompanied by responsible teachers, shall strictly abide by hospital rules; violations deny facilities, and any property or clinical damages caused shall be duly compensated by the concerned student.

(iii) Any dispute arising with regard to any aspect of this MoU shall be settled through mutual consultations and agreements by both the parties.

(iv) Either party may terminate the MoU by giving written notice to the other party six months in advance. Once terminated, neither **ETERNAL HOSPITAL** nor IUJ will be responsible for any losses, financial or otherwise, which the other parties may suffer. However, **ETERNAL HOSPITAL** nor IUJ will ensure that all activities in progress are allowed to complete successfully.

(v) IUJ' shall not make any endeavours to have covetous gain from this agreement. It is specifically understood that this agreement entered by both the is only with the sole purpose of "SERVICE TO HUMAN KIND".

(vi) This MoU will take effect from the date it is signed by representatives of the two parties. It will remain valid for Two years, and may be continued thereafter after suitable review and agreement.

Signed for

THE ICFAI UNIVERSITY JAIPUR

The ICFAI University, Jaipur Registrar

Prof (Dr) R Nesamoorthy

Registrar

Witness: Dr. Ayushi Mathur

Date:

Signed for

ETERNAL Hospital, Jaipur

For ETERNAL HEART CARE CENTRE & RESEARCH INSTITUTE PVT. LTD.

CHIEF EXECUTIVE OFFICER

Dr Pracheesh Prakash

(C.E.O)

Witness: Vivek Joshi

Date: